

NEMTAC 3002-202x – Mobility Device Securement Education

Standard Overview

Status Summary

- Draft Status: Assigned
- ANSI PINS Filed: No
- Assigned Committee: Certification & Standards Advisory Committee (CSAC)
- Date of Last Update: April 2025

Standard Description

NEMTAC 3002-202x – Mobility Device Securement Education establishes minimum education and competency standards for individuals responsible for securing mobility devices during Non-Emergency Medical Transportation (NEMT). This standard is intended to improve safety outcomes, promote consistency across providers, and ensure that securement procedures reflect the diverse needs of passengers using wheelchairs, scooters, and other assistive devices.

The standard includes core competencies, instructor qualifications, instructional modalities (e.g., online vs. hands-on), and assessment criteria for achieving certification. It also outlines when recertification is required and provides guidance for providers integrating this standard into employee training programs.

By standardizing education and verification of securement practices, NEMTAC aims to reduce injuries, improve passenger experience, and support broker and regulatory compliance with accessibility and safety expectations.

This standard is developed with consideration of key national references, including RESNA WC-18 and WC-19 for wheelchair tiedown and occupant restraint systems, the ADA accessibility regulations (49 CFR Parts 37 and 38), and applicable Federal Motor Vehicle Safety Standards (FMVSS). Training content and certification criteria are intended to support providers, trainers, and equipment manufacturers in meeting or exceeding these established requirements in a practical, operational context.

Key Topics Addressed

- Understanding of mobility device types and securement equipment
- Correct positioning and use of tie-downs and occupant restraints
- Common hazards, injury risks, and collision scenarios
- Competency assessment methods and recertification cycles
- Alignment with ADA, FMVSS, and applicable state regulations

Stakeholder Impact Matrix

Stakeholder Group	Relevance to this Standard
NEMT Providers	Ensures staff are properly trained and certified in safe and effective securement techniques
Brokers	Provides clear training standards that can be verified during credentialing and audits
Health Plans	Promotes safe transport and reduces liability associated with contracted transportation


Regulators	Enables standardized expectations for field inspections and driver training verification
Healthcare Facilities	Ensures reliable, safe transport for individuals with mobility needs
Technology Vendors	May inform securement sensor integration or audit documentation systems
Call Center / Dispatch	Reinforces selection of appropriately trained personnel for assisted trips
Training Organizations	Defines curriculum expectations, instructor qualifications, and evaluation standards
Vehicle Manufacturers / Equipment Providers	Encourages product compatibility and documentation aligned with training standards
Emergency Services Partners	May inform collaborative training or shared equipment protocols
Caregivers & Social Workers	Increases trust in the safety of transport for persons with mobility devices
Passengers / Advocates	Promotes confidence in the consistency and safety of securement procedures

Call to Action

NEMTAC invites public participation in shaping this standard. Stakeholders are encouraged to:

- Review and comment during the public comment period (to be announced)
- Apply to serve on a NEMTAC Advisory Committee
- Engage directly with the national conversation at Transform 2025 in Dallas

 Join a NEMTAC Advisory Committee: [Committee Application](#)

 Register for Transform 2025: [Register](#)

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