

Non-Emergency Medical Transportation Accreditation Commission, Inc.

Privacy Policy

Thank you for choosing to be part of our community at Non-Emergency Medical Transportation Accreditation Commission, Inc. (“Company,” “we,” “us,” or “our”). We take protecting your personal information and your right to privacy seriously. If you have any questions about this privacy notice or our practices regarding your personal data, please contact us at Info@nemtac.co. This privacy notice explains how we might use your

- Visit our websites at www.NEMTAC.co, www.NEMToday.com, or www.TranformConference.co
- Participate with us in other related ways – including making donations, enrolling in our programs, subscribing to our newsletter, or attending our events

In this Privacy Policy, we refer to the following:

- “Website” refers to any website of ours that references or links to this policy
- “Services” refers to our using our Website and other related services, including participating in any of our conferences, fundraising, outreach, programs, or events

The purpose of this privacy notice is to communicate what information we collect from you, how we use it, and what rights you have in relation to it. If there are any terms in this privacy notice that you do not agree with, please discontinue the use of our Services immediately.

Please read this privacy notice carefully, as it will help you understand what we do with the information that we collect.

1. What Information Do We Collect?

a. **Personal Information you disclose to us.** We collect personal information that you voluntarily provide to us when you register on the Website, express an interest in obtaining information about us or our products and Services, when you participate in activities on the website, or when you contact us. The personal information that we collect depends on the context of your interaction with us and the website and the choices you make. The personal information we collect may include the following:

- **Personal Information Provided by You:** We collect names; email addresses; mailing addresses; job titles, usernames, contact preferences, and other similar information.
- **Payment Data:** We may collect data necessary to process your payment if you make donations or purchases, such as your payment mechanism number and the billing address and security code associated with your payment mechanism. All payment data

is stored NEMTAC and Glue Up. You may find their privacy link(s) here:

<https://www.glueup.com/legal/privacy-policy> and <https://www.thinkific.com/legal/>

b. **Information automatically collected.** We automatically collect certain information when you visit, use, or navigate the Website. This information does not reveal your specific identity (like your name or contact information) but may include device and usage information, such as your IP address, browser and device characteristics, operating system, language preferences, referring URLs, device name, country, location, information about how and when you use our Website and other technical information. This information is primarily needed to maintain the security and operation of our Website and for our internal analytics and reporting purposes. Like many organizations, we also collect information through cookies and similar technologies. The information we collect may include the following:

c. **Log and Usage Data.** Log and usage data are service-related, diagnostic, usage, and performance information our servers automatically collect when you access or use our Website and which we record in log files. Depending on how you interact with us, this log data may include your IP address, device information, browser type, and settings and information about your activity on the Website (such as the dates and times associated with your site usage, pages visited, files viewed, searches and other actions you take such as which features you use), as well as device event information (such as error reports, system activity, and hardware configuration).

d. **Device Data.** We collect device data such as information about your phone, computer, tablet, or other device that you use to access the Website. Depending on the device used, this device data may include information such as your IP address (or proxy server), device and application identification numbers, location, browser type, hardware model, Internet service provider and/or mobile carrier, operating system, and system configuration information.

e. **Location Data.** We collect location data, such as information about your device's location, which can be either precise or imprecise. How much information we collect depends on the browser type and settings of the device you use to access the Website. For example, we may use GPS and other technologies to collect geolocation data that tells us your current location (based on your IP address). You can opt out of allowing us to collect this information either by refusing the address to the information or by disabling your location setting on your device.

2. **HOW DO WE USE YOUR INFORMATION?** We use personal information collected via our Website for a variety of organizational purposes described below. We process your personal information for these purposes in reliance on our legitimate organization interests, to perform services, maintain contact with you with your consent, and/or for compliance with our legal obligation. We indicate the specific processing grounds we rely on the net for each purpose listed below. We use the information we collect or receive:

- a. **To facilitate account creation and logon process.** If you choose to link your account with us to a third-party account (such as your Google or Facebook account), we use the information you allowed us to collect from those third parties to facilitate account creation and logon process for the performance of the contract.
- b. **Request feedback.** We may use your information to request feedback and to contact you about your use of our Website.
- c. **To manage user accounts.** We may use your information for the purposes of managing our account and keeping it in working order.
- d. **To send administrative information to you.** We may use your personal information to send you a product, service, and new feature information and/or information about changes to our terms, conditions, and policies.
- e. **To protect our Services.** We may use your information as part of our efforts to keep our Website safe and secure (for example, for fraud monitoring and prevention).
- f. **To enforce our terms, conditions, and policies for organization purposes, to comply with legal and regulatory requirements, or in connection with our contract(s).**
- g. **Respond to legal requests and prevent harm.** If we receive a subpoena or other legal request, we may need to inspect the data we hold to determine how to respond.
- h. **Fulfill and manage your orders.** We may use your information to fulfill and manage your orders, donations, payments, and refunds made through the Website.
- i. **To deliver and facilitate the delivery of services to the user.** We may use your information to provide you with the requested goods and services.
- j. **To respond to user inquiries/offer support to users.** We may use your information to respond to your inquiries and solve any potential issues you might have with the use of our Services.
- k. **To send you communications about our events and offerings.** We may use the personal information you send to us to inform you about our events, promotional and fundraising campaigns, and offerings if this is in accordance with your marketing preferences.
- l. **For other organizational purposes.** We may use your information for other organizational purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional and fundraising campaigns, and evaluating and improving our Website, products, events, outreach, and your experience. We may use

and store this information in aggregated and anonymized form so that it is not associated with individual end users and does not include personal information.

3. WILL YOUR INFORMATION BE SHARED WITH ANYONE?

a. **Consent:** We may process your data if you have given us specific consent to use your personal or organizational information for a specific purpose.

b. **Legitimate Interests:** We may process your data when it is reasonably necessary to achieve our legitimate organizational interests.

c. **Performance of a Contract:** Where we have entered a contract with you, we may process your personal information to fulfill the terms of our contract.

d. **Legal Obligations:** We may disclose your information where we are legally required to do so to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal processes, such as in response to a court order or a subpoena (including in response to public authorities to meet national security or law enforcement requirements).

e. **Vital Interests:** We may disclose your information where we believe it is necessary to investigate, prevent, or act regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.

f. **Transfers to other Organizations.** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of our organization's assets, financing, or acquisition of all or a portion of our organization to another organization.

g. **Google Maps Platform APIs.** We may share your information with certain Google Maps Platform APIs (e.g., Google Maps API, Place API). To find out more about Google's Privacy Policy, please refer to this link.

4. **DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?** We may use cookies and similar tracking technologies (like web beacons and pixels) to access or store information. If we use cookies, specific information about how we use such technologies and how you can refuse certain cookies will be set out in our Cookie Notice.

5. **HOW LONG DO WE KEEP YOUR INFORMATION?** We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy notice unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this notice will require us to keep your personal information for longer than the period in which users have an account with us. When we have no ongoing

legitimate organizational need to process your personal information, we will either delete or anonymize such information or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

6. **HOW DO WE KEEP YOUR INFORMATION SAFE?** We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security, and improperly collect, access, steal, or modify your information. Although we will do our best to protect your personal information, the transmission of personal information to and from our Website is at your own risk. You should only access the Website within a secure environment.

a. **Account Information:** If you would at any time like to review or change the information in your account or terminate your account, you can contact us using the contact information provided. Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, we may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use, and/or comply with applicable legal requirements.

b. **Cookies and similar technologies:** Most Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove cookies and reject cookies. If you choose to remove cookies or reject cookies, this could affect certain features or services of our Website.

c. **Opting out of emails:** You can unsubscribe from our email list at any time by clicking on the unsubscribe link in the emails that we send or by contacting us using the details provided below. You will then be removed from the marketing email list — however, we may still communicate with you, for example, to send you service-related emails that are necessary for the administration and use of your account, to respond to service requests, or for other non-marketing purposes. To otherwise opt-out, you may email us at Info@NEMTAC.co.

7. **DO WE MAKE UPDATES TO THIS NOTICE?** We may update this privacy notice from time to time. If we make material changes to this privacy notice, we may notify you either by posting a notice of such changes or by directly sending you a notification of the change. We encourage you to review this privacy notice frequently to stay informed regarding how we are protecting your information.

8. **HOW CAN YOU CONTACT US ABOUT THIS NOTICE?** If you have questions or comments about this notice, you may email us at Info@NEMTAC.co or by post to:

Non-Emergency Medical Transportation Accreditation Commission, Inc.

2307 S. Rural Rd
Tempe, Arizona 85282

9. **HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?** To request to review, update, or delete your personal information, please visit: www.NEMTAC.co

